



ESWATINI POSTS AND TELECOMMUNICATIONS CORPORATION

EPTC, an equal opportunity employer and highly technologically driven communications organization has the following vacancy within the Eswatini Post Division.

CHIEF POSTAL OFFICER

Reporting directly to the Managing Director, the key responsibilities for this position include the following:

- Developing and implementing a strategic plan for the EswatiniPost division
- Ensuring profitability and sustainability of the EswatiniPost business by leading innovation and transformation initiatives to modernize postal services
- Integrating e-commerce and technology driven solutions to enhance postal services
- Developing and managing the EP annual budget including revenue projections, cost controls and profitability targets
- Oversee the development and implementation of a compliance culture
- Enhance operational controls and efficiencies of postal & courier businesses
- Introduction of innovative solutions and digital transformation for the postal business.
- Reposition Post Offices as an essential, central ecosystem for a digital socio commercial environment
- Manage business relations and stakeholder management

- Ensuring compliance with national and international postal legislation, regulations and standards
- Oversee EswatiniPost workforce management including recruitment and training

The ideal candidate must have:

- A Bachelor's Degree in Commerce/Finance/Marketing/business management or equivalent
- A Post Graduate Certificate in Business Leadership/equivalent
- Minimum of five (5) years' working experience in technology driven retail business environment at a strategic management position
- Familiarity with new digital technologies and applications

Key Competences

- Leadership skills
- Business and financial acumen
- Strategic thinking
- Good communication and interpersonal skills
- Decision Making

Written applications accompanied by a detailed CV should be emailed to recruitment@sptc.co.sz.

Applicants are requested to use the subject: Chief Postal Officer Vacancy.

Personal representations will be considered as pressure tactics and will not be entertained. EPTC is an equal opportunity employer.

Closing date of receipt of applications will be **11 December 2024** and no applications whatsoever will be accepted after this date.

